

UAct: Scouts in humanitarian response for Ukraine – One year of war report – European Scout Region

The UAct project

In April 2022, UNICEF and the World Organization of the Scout Movement (WOSM) launched a regional cooperation agreement mobilizing young people to provide critical care and support to children and families fleeing the war in Ukraine. The partnership was established to enable both organisations to scale-up their responses to ensure those who are most in need of support can receive it.

WOSM and UNICEF organised and delivered a joint response to address the urgent needs of Ukrainian refugee women and children in neighbouring countries: Poland, Hungary, Romania, Moldova, and Slovakia, as well as countries where refugees are continuing their journey, including the Czechia, Latvia, and Lithuania. Direct support has also been provided inside Ukraine where Scout groups in Ukraine are reaching internally displaced people (IDPs) seeking safety in the country.

The partnership has been supporting the ongoing efforts of National Scouts Organizations from the refugee-hosting countries, by linking refugee women and children to the services operated by public institutions.

Beyond the immediate response, for the past year, WOSM volunteers and team members have also been supporting peer-support volunteers to help child and adolescent refugees as they integrate into their new host communities. To do so, NSOs facilitated a variety of activities using a hybrid approach of combining Scouting's educational method with the humanitarian and adolescent programming expertise brought by UNICEF.

At the same time, UNICEF and WOSM are working together with other civil society organizations, local governments and youth networks to engage and empower young people from Ukraine and refugee-hosting countries in the wider response, as well as to ensure their voices are heard in decisions-making processes affecting them.

Keys to success

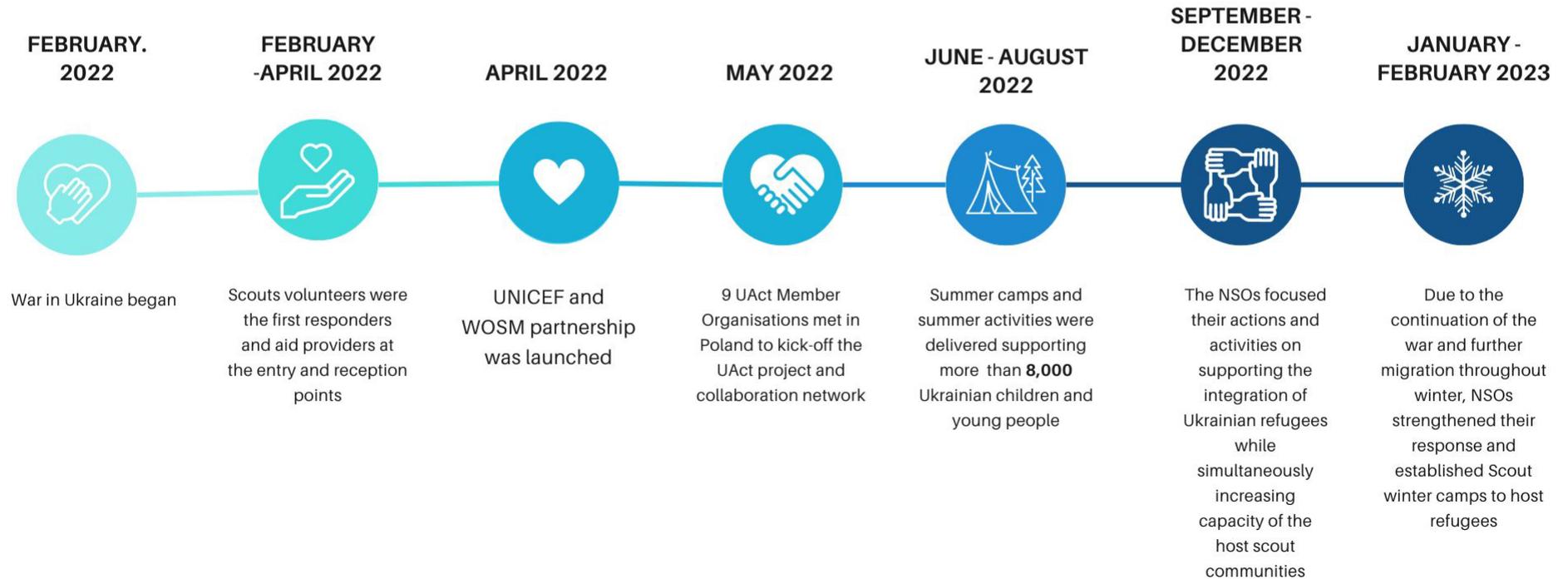
In response to the unfolding crisis, the UAct project has used a phased approach to expand its support to those affected by the war in Ukraine. Since last April 2022, Scout volunteers have been working closely with refugee adults, children and adolescents offering different services, some of them specially focused in offering educational and skills-building activities, using the Scouting's non- formal educational approach, to integrate Ukrainians into their new communities, identify individual needs and address them or offer a safe space to share and understand emotions. All of these actions have reinforced how valuable and powerful young people's engagement in humanitarian action can be.

The UAct project has enhanced Scout's non-formal education methods' connection with humanitarian action; through the Scouts' culture of educating in peace and promoting peaceful actions, the nine UAct NSOs have scaled up their capacity to contribute not only to the provision of first aid support, but also to build a cohesive integration process among different communities, leverage the representation of vulnerable communities or raise the Scouts' preparedness to build a humanitarian action plan and a network of young humanitarians.

The UAct NSOs have demonstrated that skills building through non-formal education is an essential component of a rapid response to a crisis and is also an indispensable part of life-long learning which ensures that youth and adults maintain or master new skills or capacities and attitudes required for adapting to continuously changing circumstances. Encouraging social cohesion and support towards a better integration of the Ukrainian refugees that have fled their homes and need to adjust to new circumstances is one of the fundamental long-term objectives of the UAct project. The nine member NSOs have advocated for and supported more effective integration by focussing on:

- Understanding and identifying emotions felt by self and others
- Building on Peace Education
- Staying Safe from Harm
- Recognizing the importance of providing and receiving psychological support when working in humanitarian action
- Providing psychological support and care for carers
- Being supportive to refugees without being intrusive
- Supporting the development of an inclusive and respectful community
- Showcasing the importance of peer-to-peer learning
- Understanding the nature of a challenge and developing adapted responses
- Supporting a learning-by-doing work process
- Engaging and including everyone's opinions and addressing diverse needs in the humanitarian response
- Creating the space for young people's voices to be heard
- Assuring a peaceful approach to a war crisis

UAct project's timeline

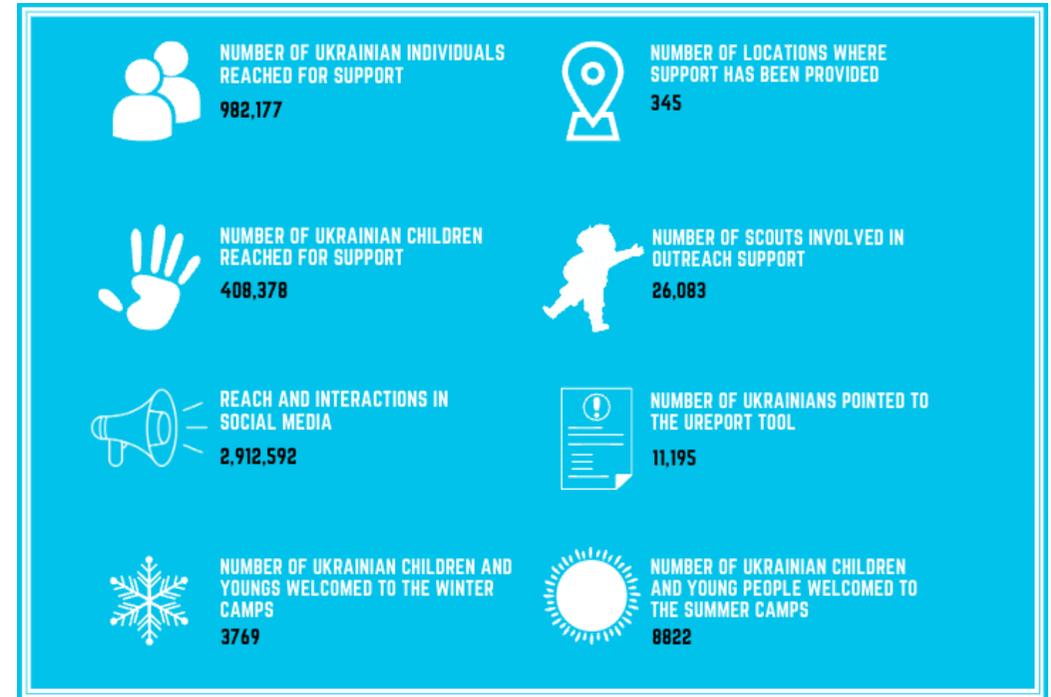


UAct accumulative figures

During the past year Scouts supported **982,177** Ukrainian individuals, **408,378** of whom were children and young people in different locations across the nine UAct countries.

Over **238,515** Ukrainian young people have been supported through Scouting's Educational Methods during the last ten months, through a variety of activities facilitated by a total of **26,083** Scout volunteers and team members.

Communication actions and social media interactions have achieved an estimated total reach of **2,912,592 interactions** across the different NSO platforms during this reporting period.



UAct NSOs' impact



Disclaimer: Differences among NSO's approaches: it is important to take into consideration that the size, and corresponding capacity, of each NSO has resulted in significant differences in the ways the project activities have been implemented in different countries and in the ways in which each NSO has been able to respond to the specific needs of affected populations in different contexts.

Disclaimer: Accuracy of the Information: We made every attempt to ensure that the information offered in this report is complete and accurate; however, the information might be outdated as newer data is provisioned by the country project implementation teams on a weekly basis. This is due to possible variations in timelines and capacities of various NSOs to report on prior reporting weeks.

UAct NSOs' progress



Supply distribution

- Collecting and distributing supplies and requested goods at reception centres.
- Finding new uses and deliver the unused donations received at the border.
- Manning 4 warehouses and collection centres.
- Transporting goods into Ukraine.
- Organising first aid points at the border, reception centres and at refugee centres.
- Organising border patrols to support those at entry points
- Organising donation and fundraising campaigns: teddy bear campaign and bicycle campaign
- Sending and coordinating humanitarian aid transports to Ukraine

Information provision

- Running 5 Blue Dots
- Running information points at the borders, reception centres and refugee shelters.
- Running 25 information points at the borders, reception centres and refugee shelters
- Providing assistance to Ukrainian refugees who need local administration services such as filling out documents, applying for social security numbers etc.

Healthcare

- Between 12 to 17 professionals providing psychological support to Ukrainian children, adults, and young people.
- Organising emergency aid systems such as ambulances.
- Organising a station with necessary services for people with both physical and mental disabilities.
- Evacuating patients from Ukraine to Poland.

Educational programmes and Scouting activities

- Collaboration with NOSU (the Ukrainian NSO) and the European Solidarity Corps to organise a training on the "Fundamentals of Scouting"
- Providing activities for children at reception points and shelters.
- Organising and delivering summer camps.
- Organising and delivering daily camps.
- Organising and delivering winter camps
- Organising Polish language classes.
- Organising outdoor Scouts activities for young refugees.
- Special care for unaccompanied children.
- Kindergarten space where Ukrainian children can stay and be taken care of when parents or family members need to tend to other urgent activities

- Organising and delivering Christmas celebration activities
- Using a Scout's property in Ukraine as shelter to accommodate the Ukrainian children living in three different orphanages in the regions of: Mykolaiv, Kharkiv and Kherson

Dissemination and promotion

- External communication and advocacy
- World Urban Forum
- European Scout Conference
- Baltic Jamboree
- Central European Jamboree
- Summer camps
- Organising field visits with UNICEF's local offices
- Hosting UNICEF's representatives to raise awareness and present the UAct project



Ukraine

Supply distribution

- Delivering goods and donations collected by Scouts in other countries to humanitarian centres, internally displaced people and volunteer organisations in Eastern Ukraine.
- Setting up a partnership with manufacturers and local stores to provide victims of the war with the needed supplies.
- Liaising with hostels (in cities outside Ukraine, like Warsaw) to offer themselves as refugee shelters and/or support with the accommodation of Ukrainian refugees

Volunteers and team members

- Providing psychological first aid help line to Scout volunteers and team members
- Training leaders and troops on: Psychological First Aid, Safe From Harm, integration of Ukrainian population, Management of volunteers, How to deal with trauma, UReport, basics of legal assistance and Adolescent Kit
- Providing support and assistance to social workers.
- Communications training to volunteers and team members.
- Staff recruitment: project, programme and communications officers.
- Organising a group of 31 Adult Leaders who work or plan to work with refugees and IDPs to participate in the training on Psychological First Aid for refugees.

Educational programmes and Scouting activities

- Adapting the NOSU Youth Programme to work with refugees, IDPs and other war-affected children and young people
- Identifying experts who could support and provide psychological assistance to victims of the war
- Aligning the identified refugees' and IDPs' needs with WOSM standards and codes of conduct, including Safe From Harm

- Adapting WOSM standards into various adult trainings
- Developing a seven units programme with activities that would provide participants with a connecting point with Ukraine and Ukrainian values
- Organising a group of five Ukrainian leaders, and several adult volunteers, to run individual camps with smaller groups, and engage in activities with refugees in Gdansk and Warsaw
- Assist other NSOs in reaching out to Ukrainian communities
- Supporting Ukrainian children's and young people's participation in summer, winter and autumn camps
- Cooperate with the refugees and IDPs settled in Bahkmut
- Support the attendance of Ukrainian Scout leaders to different training sessions on how make an effective use of the expertise and activities from the Adolescent Toolkit
- Support the attendance of Ukrainian Scout leaders to different training sessions on how to provide useful information through the U-Report tool and how to promote its use

Healthcare

- Providing psychological support to Ukrainian children, adults, and young people.
- Organising emergency aid systems like ambulances
- Organising a station with necessary services for people with both physical and mental disabilities.

Promotion and dissemination

- Organising platforms to work with refugees, IDPs and other war victims.

- Developing illustrations to be used as visual materials in the adapted Youth Programme
- Engaging with other organisations to promote best practices in supporting those affected by the war
- Coordinating with the National Council for the implementation process the UAct project involves
- Presentation of the UAct project to the new Scout leaders
- Open call to Scout troops who would like to participate in UAct project activities
- Collaboration with the Polish NSO and the European Solidarity Corps to organise a training on the "Fundamentals of Scouting"

Volunteers and team members

- Staff recruitment: project, programme and communications officers.
- Monitoring and supporting those existing NSO volunteers living outside Ukraine
- Communicating with different NSOs of the European Region who are working with Ukrainian refugees to identify needs and liaise in the development of activities and trainings.
- Monitoring and supporting those countries and cities that have adult volunteers from NOSU, who are willing to work with Ukrainian refugees or IDPs
- Establishing a programme on how to support internally displaced people and those affected by the war
- Creating a database on the project's evolution and activities developed by NOSU



Hungary

Supply distribution

- Transporting and distributing supplies to refugees in train stations, help centres and on the border
- Establishing a tea & coffee stand to support refugees.
- Coordinating with and supporting hostels for refugees.
- Providing free lunches during the months of June, July and August for the children who live in the refugee shelter

Information provision

- Coordination volunteers at railway stations and on the border crossing points, to provide information and services
- Keeping volunteers and leaders informed about the crisis and surrounding situation.
- Establishing and opening opportunities for refugees to receive information on themes like education, employment, and accommodation possibilities.
- Managing a help line to provide emotional and psychological support

Educational programmes and Scouting activities

- Organising different programmes and activities to deliver to Ukrainian children (Scout games, handcraft activities, playhouses etc.)
- Collaborating with multiple accommodation points in Budapest to deliver regular activities.
- Organising and delivering summer school activities.
- Organising and delivering daily camps.
- Organising a Children's Day Programme for refugee children in 3 different locations (2 refugee shelters and BOK Help Centre).
- Undergoing a hiring process and consequent coordination of two social workers to assist the weekly visits to the refugee shelters, in order to improve the effectiveness of Scouts' actions, and work with Ukrainian children and youth on more than just

inclusion activities but on teaching them life skills through different activities.

- Supporting the liaison between refugee shelters and local Scout groups nearby.
- Organising the weekly events at two of the refugee shelters, where Scouts play with children, organise small trips and other activities
- Candle making workshops
- Organising skating activities to support peace
- Organising and delivering weekly activities with the Scouts Kucko team
- Afternoon activities organised by the Kucko team in the Caritas centre
- Promoting and supporting the integration of Ukrainian children in Scout units
- Distributing 200 school starter packs + activity booklets for refugee children
- Creating a guide / collection of good practices for Scout leaders
- Promoting and supporting the integration of Ukrainian children into Scout units with the "shoe-box donation campaign"
- Managing and organising the storytelling interviews with Scouts to raise awareness on migration and refugee needs
- Organising and delivering trainings on: peace, education and human dignity.

Volunteers and team members

- Staff recruitment: project, programme and communications officers.
- Training of two members of the NSO of Hungary on the IASC guidelines on Mental Health and Psychosocial Support in Emergency Settings.
- Support the attendance of Hungarian Scout leaders to different training sessions on how make an effective use of the expertise and activities from the Adolescent Toolkit

- Support the attendance of Hungarian Scout leaders to different training sessions on how to provide useful information through the U-Report tool and how to promote its use
- Support the attendance of the communications officer NSO member to two training sessions on how to communicate in humanitarian action
- Gathering data and information on the ongoing voluntary activities



Slovakia

Supply distribution

- Distribution of supplies at the border
- Coordinating and supporting the firefighters at the border crossing at Veľké Slemence
- Coordinating and liaising with local NGOs and the Institutions from Bratislava to organise a common response to the needs identified by the Ukrainian refugees at the border or in the capital city

Information provision

- Coordinating and providing support, including direction for UReport (?) at the information centre in Bratislava in partnership with the local council

Dissemination and promotion

- Liaising with the National Council to discuss the different engagement possibilities the UAct project would offer to the provision of support to Ukrainian refugees
- Publishing different articles on the NSO website where the support provided by Scout volunteers is explained
- Organising the WeAct Conference on the integration of Ukrainian refugees into schools
- Participating in the INDABA conference to promote and raise awareness on the Scout's action to support the integration of Ukrainian children into the schooling system
- Interview with local media to promote the work done by the Scouts volunteers

Educational programmes and Scouting activities

- Organising and delivering the summer camps.
- Organising and delivering the daily camps.
- Developing a manual for Scout leaders on how to involve Ukrainian children into their activities
- Organising workshops for Scouts leaders on how to involve Ukrainian children into their activities
- Translating and delivering Scouting manuals for Ukrainian children from different age groups

Dissemination and promotion

- Launching a tab in the official NSO's webpage to publish all the relevant information concerning the UAct project and the support to the Ukrainian population

Volunteers and team members

- Coordinating the volunteers in Michalovce and Bratislava who take care of registering all volunteers or visitors who are coming to hotspots and take care of the volunteers stationed there.
- Writing individual and personalised thank you letters to the different volunteers that have supported the project.

- Collect feedback and good practices from those groups working with Ukrainian children.
- Organise a gathering where Scout leaders and volunteers that have been working with Ukrainian children can meet and exchange ideas, needs, requirements, challenges
- Support the attendance of the communications officer NSO member to two training sessions on how to communicate in humanitarian action
- Gathering data and information on the ongoing voluntary activities



Lithuania

Supply distribution

- Collecting and distributing supplies
- Coordinating accommodation of refugees
- Providing support to the six refugees living in the Scout premises
- Helping Ukrainian women staying at the National Headquarters to get in touch with medical facilities

Educational programmes and Scout activities

- Translating the Youth Programme and training materials.
- Adapting the Lithuanian Scout Youth Programme to include the needs and priorities of the current situation by creating a safe environment, integrating Ukrainian children and helping children under stress.

- Organising and facilitating three training sessions for Scouts volunteers and leaders on: psychological first aid, safe from harm, U-Report, volunteers management, crisis management and humanitarian response
- Organising and delivering summer camps
- Organising and delivering daily camps
- Organising and delivering winter camps
- Organising and delivering a spring camp with refugee children
- Organising wellbeing sessions for families and young Scouts
- Organising online music sessions
- Launch of a translated version of the Lithuanian Scouts website in Ukrainian
- Communication letters to inform Ukrainian parents about the summer and day camps
- Communication with Ukrainian parents on how to ensure a safe and successful experience for Ukrainian children in daily and summer camps
- Organizing and delivering 1-day hikes

Volunteers and team members

- Staff recruitment: project, programme and communications officers.
- Delivering training sessions on adapting the Lithuanian Scout Youth Programme, creating a safe environment, integrating Ukrainian children and helping children under stress.
- Coordinating the internal communication channels with Lithuanian Scout leaders to raise awareness on the importance of the trainings organised.
- Organising the Facebook group to communicate with Lithuanian Scout leaders
- Developing internal communication with the Lithuanian Scout leaders on the new training methodologies, design and delivery of communication materials.
- Support the attendance of Scout leaders to different training sessions on how make an effective use of the expertise and activities from the Adolescent Toolkit
- Support the attendance of Scout leaders to different training sessions on how to provide useful information through the U-Report tool and how to promote its use
- Support the attendance of the communications officer NSO member to two training sessions on how to communicate in humanitarian action
- Gathering data and information on the ongoing voluntary activities

- Managing volunteers in a call centre helping refugees to find accommodation
- Increasing awareness to the Board of the NSO, and developing the guidelines for the Inclusion and Diversity section of the NSO

Dissemination and promotion

- Developing a webpage to be used for external communication on activities and events where refugees are invited to participate.
- Lithuanian Radio show "Sounds of the Morning" featured the project.
- Lithuanian news radio show "Time to change" featured the project.
- Launching of a registration webpage, where Ukrainian children can easily see and join a variety of Scouts activities.
- LRT show "We are from Ukraine" in the National Television that mentioned the Scouts' response.
- Organising Fundraising activities with other organisations
- Meeting with the Prime Minister monthly to assess the situation
- Meeting with the ministries and other government institutions to analyse the needs identified from the Ukrainian population
- Organising "The Academy" dissemination activities for over 200 Scout leaders across Europe to promote the UAct project's actions



Supply distribution

- Liaising with different businesses to coordinate supply donations
- Supporting the youth organization "Young Folks" with the delivery of meals to Ukrainian IDPs at the Riga bus station.
- Setting up a tea centre in a refugee centre in Riga until mid-May.
- Coordinating "Peaceful Walk" of 30,000 people to manage human flow when moving from the border

Information provision

- Supporting the State Crisis Group for information sharing and coordination.

Educational programmes and Scout's activities

- Organising activities such as hiking trips, bike rides etc.
- Supporting and promoting the inclusion and integration of Ukrainian children into Scouting.
- Coordinating the youth centre in Riga for refugee children, where different activities and programmes are planned.
- Organising and delivering summer camps.
- Organising and delivering daily camps.
- Adolescent Kit Training.
- U-Report Trainings.
- Communications Training

- Organising a weekend-training session with women and girls leaders and volunteers to undergo a crisis management training and skills development
- Providing psychological support sessions at the youth centre

Volunteers and team members

- Staff recruitment: project, programme, and communications officers
- Support the attendance of Scout leaders to different training sessions on how make an effective use of the expertise and activities from the Adolescent Toolkit
- Support the attendance of Scout leaders to different training sessions on how to provide useful information through the U-Report tool and how to promote its use
- Support the attendance of the communications officer NSO member to two training sessions on how to communicate in humanitarian action
- Gathering data and information on the ongoing voluntary activities

Dissemination and promotion

- Liaising with different partners such as the Ministry of Finance to include Ukrainian refugees into social housing and integration programmes.
- Enabling the participation of Ukrainian children in the different state and municipal camps.
- Developing a ribbon solidarity campaign.
- Developing the sunflower campaign where young people planted sunflower seeds to promote new growth.
- Participating at the Youth Political conference
- Christmas donation campaign



Supply distribution

- Collecting and distributing first aid, clothing and basic items
- Supporting and equipping refugee shelters and homes hosting refugees with the basic supplies

Educational programmes and Scout's activities

- Organising and delivering summer camps.
- Organising and delivering day-camps
- Adolescent Kit Training.
- U-Report Trainings.
- Communications Training
- Delivering activities with children delivered 2 times a week, from 15.00 - 18.00 h
- Organising a Christmas market, where the NSO gave presents and goodies to the Ukrainian children

Volunteers and team members

- Organising and delivering different training sessions to the group leaders on the reporting system.
- Delivering Scout leader trainings on external communication aspects.
- Supporting the development of UAct NSO network to collect and share good practices.

- Assisting and delivering to Scout leaders trainings on Safe from Harm, and how to prepare themselves when delivering the summer camps.
- Identifying and assessing the needs of the Ukrainian refugees on a weekly basis through a fixed group of volunteers that have direct contact with the families
- Participating in a training session organised by UNICEF RO and Romania NSO where both Romanian and Moldavian Scout leader on how to provide support to Ukrainian refugees as well as how to organise activities to encourage Ukrainian children's and young people's integration into their new communities
- Support the attendance of Moldova leaders to different training sessions on how make an effective use of the expertise and activities from the Adolescent Toolkit
- Support the attendance of Moldova Scout leaders to different training sessions on how to provide useful information through the U-Report tool and how to promote its use
- Support the attendance of the communications officer NSO member to two training sessions on how to communicate in humanitarian action
- Gathering data and information on the ongoing voluntary activities

Dissemination and promotion

- Organising two fundraising events to support the participation of 37 Ukrainian children into the summer camps
- Organising a promotion campaign to reach and communicate UAct actions to those not involved in Scouting



Information provision

- Holding a video stream about sharing experiences of Ukrainian children joining Scout troops.
- Developing a website version in Ukrainian targeting parents of interested children.
- Providing information and articles to [Scout magazines](#) about Ukraine and refugees and how to help them.
- Translating Scouts documents, health, and safety information into Ukrainian.

Educational programmes and Scouting activities

- Hosting various activities with Ukrainian children like sports or art afternoons.
- Offering Czech language courses.
- Inclusion and integration activities for young refugees joining Scout troops.
- Developing three "Scouts Merit Badges" under the categories of linguistics, camping and sports, and translate them into Ukrainian.
- Organising and delivering of summer camps.
- Organising and delivering of daily camps.
- Adolescent Kit Training.
- U-Report Trainings.
- Communications Training.
- Joining a working group of national NGOs supporting leisure activities for Ukrainian children.
- Cooperation with the NGO Salvation Army to help adolescent Ukrainians without shelter
- Support adolescents not engaged in the educational system through cooperation and peer-to-peer learning with Scout Rovers
- Supporting Ukrainian children integrated into Scout units

- Launching the Ukrainian – Czech Centre in Svitlo, a library offering Ukrainian books, sports afternoons and more activities
- Training on "How to become a young humanitarian and provide effective support"
- Organising the delivery of different workshops and activities at the Central European Jamboree that would raise awareness on the UAct project, as well as facilitate the integration of Ukrainian children
- Financial programme to provide support to the participation of Ukrainian children into the different Scouts' activities
- Liaising with the Scouts Institute to deliver different training sessions and workshops
- Organising weekend activities with Ukrainian young people and Rovers

Promotion and dissemination

- Launching a website about Scouting and how to join us in Ukrainian for Ukrainian parents.
- Running different campaigns about Ukrainian children being welcomed in Junak (NSO) through social media
- Distributing welcoming bilingual posters to every Scout leader with the help of Scout magazines.
- Supporting the application of local units for financial support to (1) invite and accept Ukrainian children to Scout summer camps, (2) organise day camps for Ukrainian refugees, (3) organise various activities for Ukrainian children such as sport activities, games, cooking together etc.
- Encouraging through official communications by the Czech Scouts' president, all the local units to invite Ukrainian children to join their summer camps, organise integrating summer camps for Ukrainian children.
- Developing a Czech and Ukrainian magazine where different cultural aspects and traditions are explained and shared, training and integration of Ukrainian children and youth into Scout troops, and a series of trainings for Czech Scout leaders on how to integrate refugees and IDPs.

Volunteers and team members

- Organising two different opportunities for Czech Scouts to meet and share best practices, lessons learned, or ideas on how to integrate and include Ukrainian children into Scouting groups, how to introduce them in their local communities and troops, and the best ways to promote and facilitate their assistance to both day and summer camps.
- Support the attendance of Scout leaders to different training sessions on how make an effective use of the expertise and activities from the Adolescent Toolkit



Supply distribution

- Collecting and transporting first aid supplies, equipment, clothing, unperishable items, hygiene supplies to Ukraine.
- Establishing 3 collection points in Romania
- Supporting 9 locations where supplies distribution and volunteer organization were held
- Providing border support (guidance and translation), accommodation, meals and transport for refugees.
- Organising transportation from the border into different cities in Romania.
- Carrying out three shipments of medicines and medical supplies to Ukraine.
- Carrying out four shipments of non-perishable products, hygiene materials and clothing to the Republic of Moldova.
- Providing assistance with the development of seven centres where refugees were housed (information support, meals, accommodation, etc.)
- Supporting the refugee camps in Botosani with equipment and supplies.

- Support the attendance of Scout leaders to different training sessions on how to provide useful information through the U-Report tool and how to promote its use
- Support the attendance of the communications officer NSO member to two training sessions on how to communicate in humanitarian action
- Gathering data and information on the ongoing voluntary activities
- Staff recruitment: project, programme and communications officers

Information provision

- Hosting information points at border and in local areas.
- Supporting accommodation of refugees.

Educational programmes and Scouting activities

- Facilitating access of refugees into educational centres.
- Offering mindfulness trainings for staff and volunteers.
- Integrating refugees into regular Scout activities.
- Organising and delivering summer camps.
- Organising and delivering daily camps.
- Delivering and organising activities at the Edu Hub (youth centre)
- Employing two Ukrainian refugees to support the youth centre's activities through translation and activities' development
- Organising Christmas activities for Ukrainian children

Volunteers and team members

- Announcing in the newsletter staff recruiting opportunities at the youth centre.
- Staff recruitment: project, programme and communications officers.
- Delivering mindfulness and wellbeing trainings delivered to volunteer team members to avoid burnout and reduce stress.
- Delivering individual coaching sessions for volunteers.
- Support the attendance of Scout leaders to different training sessions on how make an effective use of the expertise and activities from the Adolescent Toolkit
- Support the attendance of Hungarian Scout leaders to different training sessions on how to provide useful information through the U-Report tool and how to promote its use
- Support the attendance of the communications officer NSO member to two training sessions on how to communicate in humanitarian action

- Gathering data and information on the ongoing voluntary activities
- Organising and delivering a training session along with UNICEF RO to both Romanian and Moldavian Scout leader on how to provide support to Ukrainian refugees as well as how to organise activities to encourage Ukrainian children's and young peoples integration into their new communities

Dissemination and promotion

- Organising fundraising activities.
- Running donation campaigns.

UAct overall summary

Blue Dots

The Blue Dots are a UNICEF intervention that offer safe spaces, immediate support and free-of-charge services to all persons, of all nationalities, in this case, those fleeing from Ukraine.

Each Blue Dot includes a number of professionals constantly available to reach out to for support. This can include: a social worker, mental health worker, legal aid expert and interpreters. The assistance and support provided by the Scouts at the UNICEF Blue Dots covers:

In Poland, the Blue Dots are run and organised by the Scout volunteers and team members. Some of the activities that the Scouts undertake at the Blue Dots are:

- Coordination and management of the Blue Dot team
- Collection of information on the needs and situation of Ukrainian refugees
- Support in identifying people with specific needs and reference them to the appropriate authorities/services
- Support in identifying children at risk and providing on-site counselling and support using standard procedures
- Conduct arrival interviews to Ukrainian refugees reaching the Blue Dot in accordance with the specified/required standards and guidelines
- Liaise with local actors and providing information on the different protection standards and response mechanisms as needed
- Enter accurate data, updating and supplementing records
- Provide interpretation and translation support, where necessary
- Provide information and advice desks where families on the move can find out about the support and services available to them as refugees, including from host countries, humanitarian agencies, civil society organizations and others
- Organise and offer child-friendly spaces, allowing children to rest, play and benefit from Scouting activities and programme
- Organise the provision of psychosocial support for young children and adolescents
- Support with family reunification services to restore and maintain contact among family members and ensure the safety of children
- Organise the provision of counselling and psychosocial support for both children and parents/caregivers who may be facing considerable trauma and stress from their experiences.
- Organise and provide Ukrainian refugees with safe areas to sleep where specific needs can be met or be referred to longer-term emergency accommodation.
- Provide with emergency items (such as clothing, hygiene items, blankets) for highly vulnerable children, young people and adults.

Promoting the U-Report

The nine UAct NSOs have used the [U-Report booth](#), a guiding document envisioned to promote the U-Report tool in a youth-friendly approach to Ukrainians searching for information on services available in different countries, and register them to use U-Report easily, across the different activities organised as part of the project.

The U-Report booth has been used as a step-by step guidance on how to approach people in an interactive way and invite them to join U-Report. Furthermore, the NSOs developed several materials such as: [Roll-ups](#), [banners](#) and [photo frames](#) to be used in the camps, jamborees, gatherings, shelters and youth centers to spread the use and utility of the UReport tool. Over the past months, the NSOs have pointed a total of **11,195** Ukrainians to the tool.

Supply distribution and direct border support

Slovakia

At the beginning of the crisis situation, the Slovakian Scouts were coordinating the border crossing at Veľké Slemence.

Due to the envisioned raise on the migration flow over the upcoming months, the Slovakian Scouts are in cooperation with other NGOs and local organizations (such as the Offices of Social and Family Affairs or the immigration police stations) supporting the Ukrainian refugee crisis by preparing a combined response in case additional support is required at the border or the hotspots. Taking this into account, Slovakian volunteers are currently providing support in:

- Michalovce Centre (referred to as LCCM), the Slovakian NSO team members were in charge of registering volunteers and taking care of their coordination. At the centre, there was a refugee registration point available 24 hours a day, 7 days a week.
- Assistance Centre in Bratislava, located in Bottova Street. Here, the Scouts provide information, guidance and register the Ukrainian refugees arriving on a daily basis.

Poland

Fifteen years ago, Polish Scouts (ZHP) recovered a building in Ukraine that had belonged to their organisation back on the 20th century. The

organization was able to restore the building and use it as an educational center and an accommodation facility.

When the war in Ukraine began, the Polish Scouts started to use the building to provide support and accommodation to Ukrainian children from orphanages in Kharkiv, Kherson and Mykilaiv that had been evacuated from the conflict territory.

The Polish Scouts assisted these Ukrainian children not only through the collection and delivery of humanitarian supplies such as clothes, medicines or hygiene kits, but also by encouraging and supporting their participation in the winter camps.

In addition, Polish Scout groups have organised humanitarian transports that have carried food, clothes, blankets, hygiene products and medicine on a weekly basis. At the beginning of the war, the Polish NSO collected over 127 tons of humanitarian aid and transported it to Ukraine.

Romania

At the beginning of the conflict, with the support of 230 Scout volunteers, Romania provided border support such as:

- Providing online or border guidance to over 700 people by organising Scout volunteers at specific information points.
- Transporting approx. 378 people / 23,000 km from the border
- Finding and providing direct accommodation and food for approx. 611 people in various cities.
- Carrying out three shipments of medicines and medical supplies to Ukraine.

Latvia

During the first months of the conflict, Latvian Scouts unified their strengths and capacity with other local organizations to provide direct assistance and advocate for the Ukrainian refugees' immediate needs when crossing the border.

- Liaising with different businesses to coordinate supply donations.
- Liaising and assisting the Government to encourage and advocate for the establishment of key legislative amendments that would take into consideration specific needs and requirements from and for refugees such as housing, food, health and language support.
- Supporting the youth organization "Young Folks" with the delivery of meals to Ukrainian IDPs at the Riga bus station.
- Setting up a tea centre in a refugee centre in Riga until mid-May

Moldova

Czechia

Within four days of the crisis, Czech Scouts sent 55 vans, two busses and two small trucks of [supplies to Ukraine](#).

- Carrying out four shipments of non-perishable products, hygiene materials and clothing to the Republic of Moldova.
- Contributing daily to sorting and transporting items for refugees (food, water, clothes, beds, hygiene items, etc.) to more than 8 collection points in the country.
- Helping with the development of logistical issues in 7 centres where refugees were housed (information support, meals, accommodation, etc.),
- Helping with equipment and supplies for the refugee camps in Botosani

Moldova NSO has been directly addressing the needs of refugee families who live at the houses provided by the Scout members and the local communities. Throughout this process, the NSO has been delivering the humanitarian aid tailored to each family's exact needs on a weekly basis.

The NSO members have created a relationship with the Ukrainian refugees settled across the country based on trust and direct needs identification.

This direct humanitarian response has been changing over the past months, however some examples of this direct contribution to the safety and well-being of some Ukrainian families can be:

- Delivery of clothes, and sportswear
- Collection and delivery of school materials
- Collection and delivery of hygiene products
- Collection and delivery of non-perishable food
- Collection and delivery of cleaning products
- Providing and organising accommodation distributions across local communities

Coordinated at the Skautsy Institut in Prague, generous [citizens lined up](#) outside to contribute requested supplies, and Scouts arranged to sort, pack and deliver the materials on 27 February. Czech Scouts also charged and sent hundreds of [power banks](#) so that refugees could charge their phones to contact loved ones and arrange their next plans.

Psychological support

Psychological support has been a fundamental aspect of the support provided by some of the UAct NSOs, an example of which are the Polish 7 employed Ukrainian psychologists were constantly available for Ukrainian participants to reach out when needed. In addition, psychological support has also been a service offered to the Scout members themselves to prevent the volunteers and leaders from burn-out and support them on the challenges that can some time arise from delivering programmes with children that have suffered severe psychological trauma.

Warehouses

The Polish Scouting Association has arranged to use four warehouses with donations that have arrived from different parts of Europe to support the Ukrainian people. These warehouses stored everything from first aid materials and medicine to food, clothing, educational materials and any other items that have been individually donated or collected through donations campaigns.

Long-term food:

- food in small portions, hermetically packed, e.g. canned food
- packaged bread, rusks, rice cakes, croissants
- porridge for children in small packages, fruit mousses in tubes
- formula milk for children with allergies
- dried fruit and nuts in small packages
- bars, chocolates
- water in small bottles
- bottled juices
- coffee, tea, sugar

Hygiene items:

- baby creams
- linen towels
- paper towels and toilet paper

- diapers
- baby wet wipes
- hygiene products, such as sanitary napkins
- cosmetics and disposable razors for shaving
- liquid soap, shampoos, toothpaste, toothbrushes
- sanitary cleaning agents

Only new clothes:

- women's and men's underwear
- children's underwear 6-13 years old,
- socks, undershirts

Equipment:

- SIM cards not registered by name
- power banks
- sleeping bags (new)
- blankets (new)
- dressings (gauze, bandages, plasters, etc.)
- disposable plates, bowls, cups and cutlery
- pacifiers, bottles

Toys:

- small one-piece toys
- small stuffed animals

Support integration of Ukrainian children and young people

Scouts Kuckó:

Hungary NSO's focus has been to provide support to the Ukrainian families by providing Ukrainian children with safe spaces where they could spend time, learn and develop new skills and capacities. One of the main points of action has been the Scouts Kuckó (Day Care Centre). Since August, this place has been offering interesting projects and activities with children aged 3 – 18 years old.

After analysing the main needs identified from the Ukrainian families, the age and background of the kids who attended the Kuckó and they reached the conclusion that day-care opportunities were mainly needed during the holiday months, while the needs during the school year was directed to the development of strategies that would encourage Ukrainian children's integration into the school system. This led the NSO to the conclusion that the most useful support was to provide Ukrainian children with a schooling support system that could help them to follow the curriculum and programmes offered at school.

Following this, the Scout's Kuckó was transformed into a "Moving Kuckó" service, which offers the following activities and services:

- Offer activities and programmes developed to support and motivate Ukrainian children's integration through different games. These activities involve around 20-25 children
- Offer afternoon study sessions to small groups, where they provide support with homework, Hungarian language lessons and assistance. These sessions welcome small groups formed by 6-8 Ukrainian children
- Offer different programmatic sessions according to each age group. These sessions include activities such as colouring, painting, joint games and welcome about 10-12 children
- The delivery of programme sessions, with the support of Scouts volunteers, from 5 pm at the refugee hostels and other reception

houses

Edu Hub:

Romania's main point of action is currently the Scout Edu Hub, or youth centre. The center is open daily and offers a space to incite socialization and community engagement. The NSO has created a WhatsApp group with the families of the children participating in the Scout Edu Hub activities to keep a closer and more direct communication channel that will support the identification of the Ukrainian families' needs.

The aims behind the Scout Edu Hub are:

1. To act as a community space where Ukrainian refugees feel welcome and can connect with each other as well.
2. To bring the Scout values and activities closer to the Ukrainian young people, and welcome new members into Scouting

The Edu Hub offers two different engagement opportunities: on the one hand the Ukrainian children and youth are able to use the centre's facilities on a open-call basis from Monday to Friday, with the ambition of making this space available also during the weekends. On the other hand, the centre offers specific activities and workshops twice a week that are adapted to children or adolescents on different topics that use non-formal educational methods to support and encourage the development of life and professional skills. These specific sessions vary from emotions identification and dealing with trauma to learnings on finances, how to look for a job or afterschool support. To support the facilitation of these activities and solve any potential barriers that can come from language differences, there are two Ukrainian women working at the center as translators and youth workers. The NSO has also started a collaboration opportunity with a national organisation (JSR) that has a very active involvement with Ukrainian refugees. The aim of the cooperation is that JSR promotes the Edu Hub and Scout groups' opportunities to Ukrainian refugees to raise awareness and invite them to join the different workshops, activities and weekend camps.

Riga Youth Centre:

Latvia Scouts opened a youth center in Riga that offers a space to include Ukrainian children, youngsters, and families in their new communities. The centre has the capacity to welcome an average number of 60 people, Classes take place in three blocks:

1. Classes for young people on weekday evenings, 3 times a week on various topics.
2. Hikes and outdoor activities organised approximately 2 times per month.
3. Creative and crafts activities

Rovers and Ukrainian young people:

The Czechia NSO has focused a large part of their actions on the support and integration of young Ukrainians, to facilitate their access to education and professional training to support their inclusion in the labour market. Throughout the month of November, with the aim of raising people's awareness about the situation and the needs of the Ukrainian refugees

and the NSO delivers different activities three times a week, and biweekly weekend workshops. The centre is mainly run by Scout volunteers, however the programme has been organised and developed specifically by a programme specialist to ensure a high quality and adaptability to the needs identified.

living in Czechia, the NSO delivered several workshops as part of an international conference organised in collaboration with the Dům zahraniční spolupráce (The House of International Cooperation) on how to encourage and ease Ukrainian children's integration into the schooling system and their new communities. One workshop was with Scout Rovers and Rangers for Saint Nicolas where the adolescent Scout members were informed about the different opportunities the NSO offers to provide support and assistance to Ukrainians in Czechia and how to stay helpful after eight months since the beginning of the war. Finally, several weekend activities that aim to provide a space where Czechia Scout Rovers and young Ukrainians can interact, come closer and build a network of support.

Winter and Summer camps

Summer camps:

Over the past summer months, the nine NSO members showed their capacity to integrate new members into the troops, but they have also made clear that Scouting's non-formal education methods allow transversality and can benefit from multicultural environments. Over the large number of summer camps and activities, which engaged an approximate number of **26,827** children, out of which approximately **8,822** were Ukrainian, the UAct NSOs organised a variety of camps (day

camps, weekend camps, 7-days+ camps, etc.) across the nine UAct NSOs.

The summer camps' educational programme was designed to meet the needs of children and adolescents in each country and support the inclusion and integration of the Ukrainian children joining them. To promote integration and awareness of the opportunities the summer camps offered for Ukrainian and local children, different NSOs launched specific websites with summer camp information and advice and developed glossaries of basic sentences in Ukrainian and local languages.

All of these camps have contributed to an extraordinary movement of young people walking in each other's shoes and opening their minds to think beyond the borders, experiment with new engaging opportunities, and together grow in diversity. Some of the camp activities offered included:

- Dancing
- Sport
- Language lessons
- Singing
- Cultural integration activities
- Arts and music
- Crafts activities
- Hikes
- Sightseeing
- Psychological workshops
- Obstacle races
- Cultural visits
- Origami
- Environmental activities
- Raising awareness about climate change
- Mental health workshops
- Scouting skills to foster resilience
- Creating safe places
- Sharing emotions and feelings
- Training sessions for its Scout leaders and volunteers on how to adapt their programmes to cater to Ukrainian children and adolescents, with a focus on Psychological First Aid

Jamborees:

Some of the sessions facilitated during the Central European and Baltic Jamborees intended to bring Scout volunteers and members closer to the meaning of Humanitarian Action, and how it is something that can completely relate to the Scout movement and Scout learning mechanisms.

By posing questions like: "*What activities do you think can be considered as part of humanitarian action?*" Or "*How can Scouts engage in humanitarian action?*" Young people were actively engaged in a creative programme that encouraged personal reflections on how to be mindful of language, trauma, or sensitivities when providing support in Humanitarian Action.

One of the programmes delivered to raise awareness of the importance of young people's involvement in humanitarian action was oriented in a way in which an initial casual conversation on the UAct project's activities and results, genuinely led to the participants sharing stories and experiences lived, successes and challenges. This consciousness session opened the space for the different Scout team members participating to share their personal life experiences when dealing with crisis management, and build together some best practices that could be used or implemented in the project's future actions.

Some of the questions that were used to guide this conversation were:

- What age were you when you first experienced or witnessed an act of discrimination?
- Think about your community, what challenges do people face?
- How does your local Scout group engage in the community?
- What do you, as a member of the community and young adult consider an urgent need in your community?
- What support or what else do you need to start or continue taking action?

These questions were meant to create a sharing space where not only Ukrainian children were able to partake in the session and communicate with their Scout friends the life-changing situation that they were experiencing, but it also helped Scout leaders to better understand the requirements or threats from Ukrainian children.

Winter camps:

Poland:

Winter camps are held every year in Poland all over the country during the winter months, from January to February. They are usually 7-10 days in duration where Scouts have indoor accommodation and organise non-formal education and Scouting skills-building activities for the young participants.

Based on the Polish NSO's experience during the summer camps, they found that forming mixed groups (Ukrainian and Polish children) has eased Ukrainian children's integration and their approach to Scouting.

The NSO estimated they would be able to host up to 3,000 Ukrainian children and young people at the winter camps.

At the moment, **1,360** Ukrainian children and young people have already attended the **18** winter camps organised this far.

The camps' main concepts vary from one another. This year the Polish Scouts organised their camps around different topics such as magical camps, artistic camps, mystery camps (with Enola Holmes as a main character), knight camps, scientist camps, and many more.

The educational programme delivered at the winter camps is similar to the summer camps' programme in a way that it is focused on developing personal skills strengthening group cooperation and peer-to-peer problem-solving methodologies. This year, the winter camps' programme also included different sessions where humanitarian action, diversity, inclusion, and integration are the main themes.

Each camp must include in its programme at least one full day dedicated to Poland's and Ukraine's culture, history, traditions and other activities that bring both countries closer. In addition, another day is focused on mental health and psychological well-being, during these sessions the Scout leaders organise activities to help children and young people deal with stress and traumas, to speak with people who have experienced war and its consequences, and to speak war with young people and children, among other topics.

All programme elements are prepared and executed following Scout's non-formal education methods.

Building on this, some of the activities delivered over the winter camps are:

- Hiking
- Humanitarian response activities and workshops
- Diversity and Inclusion workshops
- Integration workshops
- Polish culture and history workshops
- Handcrafts
- Carols singing
- Fireplace
- Cultural visits
- Visiting farms
- Dancing
- Jewellery making
- Instrument playing
- Sledding and skating
- City games
- Recreation and sports

In order to be prepared to deliver these camps, the Scouts leaders and volunteers needed to attend different training sessions on topics such as "How to stay [Safe From Harm](#)", "how to develop and implement child protection policies over the camps" and "how to identify and provide psychological support."

Lithuania:

The Lithuanian NSO is currently planning three winter camps that will be delivered over the following weeks of January and February. So far, a total of **114 Ukrainian** children have been participating in the weekly activities organised by the Lithuania Scouting groups. **100 Ukrainian** children have been invited to these **three winter** camps. Lithuanian Scouts leaders and volunteer members are very conscious of the importance of inclusion and integration of Ukrainian children into their

new communities, this is the reason why the winter camps have been organised in a way in which the participants will be both Ukrainian and Lithuanian children. The NSO is considering organising a second round of camps in the early spring.

The camps' programme and activities have been planned following Scouts' non-formal education methods but encouraging cultural and exchanges and peer to peer learning. Some of the activities include games, hikes, learning about nature, building in the woods, and learning how to cook.

Last but not least, and as an example of the efforts and activities organised by the NSO to promote both cultures, the NSO has modified one of its winter traditions, the Winter Singing event, so that it includes Ukrainian songs. Every year, during the singing event, the Scout members sing three songs, two of them are compulsory and have to be the same song for everyone; the last one can be of the participant's own choice. This year, one of the compulsory songs will be a Ukrainian one. At the moment, **150 Lithuanian and Ukrainian** children are taking part in this event.

Trainings and youth programmes

Romania, Moldova and UNICEF:

Romania NSO and UNICEF RO Office have collaborated to develop a joint programme, that was delivered at the training of leaders sessions at the end of October. During these training sessions, UNICEF's experts facilitated a programme based on the Adolescent ToolKit, Ukrainian refugees' current situation, migration flows, how to deal with children suffering from trauma and abuse, and how to best respond to their necessities.

This training does not only represent an extremely useful opportunity for Romania Scout leaders, it is also evidence of how the network and connections between the NSOs is starting to blossom, as 10 Moldova Scout leaders were also invited to participate in this training and therefore benefited from the knowledge shared throughout the training.

Building this collaborative system would persuade both Romania and Moldova NSO members to share their ideas and engage in joint action to the extent they trust others will reciprocate.

The training's programme was based on:

- Improving communication and socialization skills (getting out of the comfort zone)
- Recognizing the differences between formal, non-formal, and informal education
- Interacting with participants from vulnerable or disadvantaged backgrounds and communities
- Acquiring working techniques in the stage of design, preparation and implementation of facilitation and animation activities according to the needs of the participants
- Adapting interaction and activities according to specific needs
- Acquiring skills and abilities necessary to carry out creative activities for the stimulation and personal development of children, adolescents or adults in individual or group sessions
- Working on the development of techniques that facilitate the verbalization and processing of emotions by the beneficiaries

- Recognition of emotional manifestations (verbal, non-verbal, paraverbal) among activities' participants
- Differentiating between emotional reaction and response (communication from the perspective of Transactional Analysis)
- Recognizing and exemplifying the types of learning styles and their characteristics
- Applying and adapting the youth programme to meet the needs vulnerable or disadvantaged communities
- Creating the profile of the participants in accordance with the identified elements
- Preparing and the designing an intervention plan

Trainings preparing for the summer and winter camps:

In order to be prepared to deliver these camps, the Scout leaders and volunteers needed to attend different training sessions on topics such as:

- Psychological First Aid training
- Listening Ears training
- How to stay Safe From Harm
- How to develop and implement child protection policies over the camps
- How to identify or provide psychological support
- How to facilitate children and youth programmes that encourage cultural integration
- How to speak war with children, youth and adults
- How to avoid volunteer burnout
- How to deal or reduce the consequences of the language barrier
- How to organize one-day city camps

Bringing Humanitarian Action to the Jamborees

The Baltic Jamboree and the Central European Jamboree have been firm representatives of the collaboration between NSOs and team members' integration.

One of the sessions facilitated during the Jamborees intended to bring Scout volunteers and members closer to the meaning of Humanitarian Action, and how it is something that can completely relate with the Scout movement and Scout learning mechanisms.

By posing questions like: "*What activities do you think can be considered as part of humanitarian action?*" Or "*How can Scouts engage in humanitarian action?*" . Through sentences beginning with "I am, I have, I can" the participants were able to reflect how each of the individuals taking part on the session collaborated to enrich the Scout's movement in diversity, backgrounds and skills.

This consciousness session opened the space for the different Scout team members to share their personal life experiences when dealing with crisis management, and build together some best practices that could be used or implemented in the project's future actions.

Some of the questions that were used to guide this conversation were:

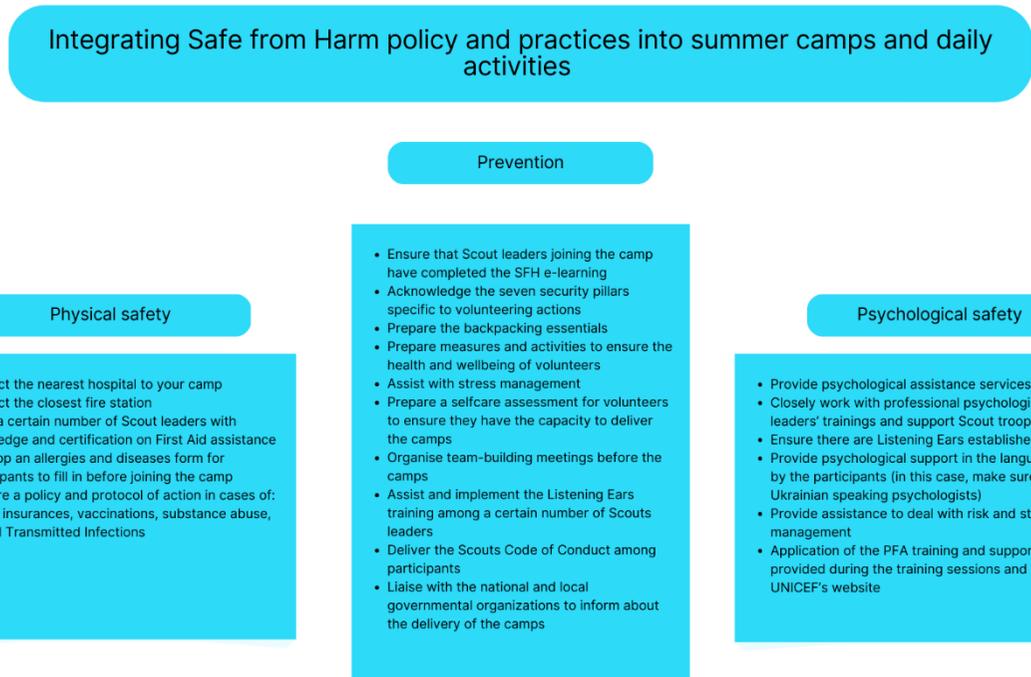
- What age were you when you first experienced or witnessed an act of discrimination?
- Think about your community, what challenges do people face?
- How does your local scout group engage in the community?
- What do you, as a member of the community and young adult consider an urgent need in your community?
- What support or what else do you need to start or continue taking action?

These questions meant to create a sharing space where not only Ukrainian children were able to partake the session and communicate with their Scout friends the life-changing situation that they were experiencing, but it also helped Scout leaders to better understand the requirements or threats from Ukrainian children.

Keeping Safe From Harm as a priority

NSO team members prioritized [Safe from Harm](#) as an essential in any engagement, particularly in a crisis context, to ensure that every person involved in Scouting is responsible and committed to protect children and young people inside and outside the movement, and make the safety of young people their utmost priority.

UNICEF's Child Safeguarding Team and the UAct project team worked together and shared their expertise to strengthen the Scouts' approach to holistic safeguarding and Safe from Harm during the summer events, for young people and adults alike, in all partner NSOs



Promoting UAct at conferences, trainings, and seminars

Over the past year, some of the UAct NSOs have spread the project's message and actions across different conferences, online events and seminars where they have showcased how young Scouts can be key contributors to the delivery of humanitarian support and provide an effective, inclusive, and flexible response to the needs from the Ukrainian refugees and IDPs.

These dialogue spaces have offered the opportunity to different stakeholders and humanitarian actors to share their experiences, concerns, or challenges when assisting the Ukrainians at the border or crossing points, or when developing non-formal educational programmes

that will support the development of a sense of welcome and belonging into their new communities.

In addition, these conferences and seminars have risen the awareness on the importance of taking care of the young people and adults who are delivering humanitarian aid.

Throughout the different speaking opportunities, various topics were discussed depending on the activities of the respective NSO. However, the main topics remained under the transformation of education as not only a tool to teach but also to introduce interaction among people and support the delivery of activities that enhance dialogue and peer-to-peer learning among other important topics.



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